

Transervex (UK) Ltd

We are component manufacturers in the automotive trade producing windscreen wipers for Public Service Vehicles. We recognised that in this highly competitive environment we needed an edge and that that edge could be provided through the application of an ISO9001 management system.

Lynwood Consultancy Services were commissioned to help us to gain certification to the standard via a UKAS accredited registration body. Perhaps more importantly, they demonstrated to us how applying the standard could improve the way that we functioned. Change can be a slow and painful process but Lynwood were able to develop a bespoke system for us, making sure that those changes that did need to be made caused minimum disruption.

Our ISO9001 system is much more than a certificate on the wall. It has helped us to control our recent significant growth and increase efficiency, productivity and profitability. We have realised a 60% saving in the value of credit notes alone. The cost of ISO9001 certification has been considerably less than the savings that we have made.

The Lynwood people clearly know their business well. That they are kind and friendly makes working with them all the more pleasurable. I would recommend them without reservation.

Scott McWha
Director